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Call management

By Marcom Communications

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Thousands of UK businesses are now protecting their employees and meeting legal requirements through intelligent use of call recording systems. Due to recent government legislation (coming in force by Dec 2004) it is now imperative to record all your business calls if you run a financial services organisation.

Even if you don't, call recording is an important business tool that your organisation should seriously consider using. Until now, call recording has always been an expensive luxury designed for large organisations. However, with Marcom's cost effective recording solutions, this is no longer the case.

Why do you need it?

Find out at http://www.marcom-news.com/Call_recording.htm

None

Quality Management: Organizational Needs

By Matthew Noel

Any business out there can benefit from quality management. Whether you are producing thumb tacks or if you are producing IT equipment, there is little doubt that they need to be of the highest levels of quality. Yet, as your business grows, you will find it farther and father difficult to manage quality management. Because it is so very important, though, you need to find a way to make sure it is dead on.

What solutions are out there?

You know that you need quality management but finding the most effective way to get it may seem difficult. The good news is that there are a large number of options that can help you. >From organizations that specialize in quality management to software programs that you can use. You can

Call management

invest in having your staff and managerial levels of employees trained more efficiently to produce the desired results as well. So, there are options out there to help just about any organization get the quality management that they need.

What good will it do?

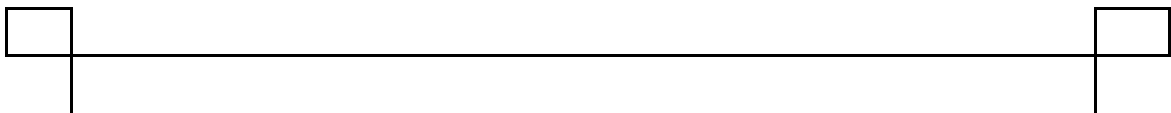
Do you ever get the feeling that you are investing dollar after dollar into your business whether it is through marketing or improving efficiency and somehow you still need something more? It could be that your product is not the same inside and out. If you deliver to your customer 100% the same product time and time again, they will know that they can rely on you and they'll keep coming back. It takes time, yes. It takes money as well. But, quality management is a benefit to you many times over.

Investing in quality management in one form or another is an excellent way to get the products and services that you produce to the consumers in a manner in which they will be thrilled about. It will provide you with the help that you need to take your business to the next level as well. Considerations in quality management should be made.

For more information please see



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100% Effective Natural Hormone Treatment

**Menopause, Andropause And Other Hormone Imbalances
Impair Healthy Healing In People Over The Age Of 30!**