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E-Biller – A COMPLETE BILLING SOLUTION OF SERVICE INDUSTRIES

By **Arun Tibrewal**

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This may not be the year we discover life in new galaxies – yet, software technology will touch our lives in many unforeseen ways.

Introduction

Convergence, and more of it, will be the key word driving communication. After a filthy research, Swastik InfoTech Pvt. Ltd has come up with a very fast and effective software solution, namely e-Biller, for the belongings of service industry such as telecommunication, VOIP, ISP, NSP, Carrier Services, Internet Services, Fixed Operator, Call Centre, BPO Organizations, IVS or IVR, IT Consultant or Integrator amongst the Communication Technology, Hospital, Hotel, Motel, Medical Service, Re-Seller (CLEC), Medical Practitioner etc.

Those organizations, which have the requirement of on-line billing, on-line invoice or on-line reports, are generated; e-Biller will become the reason for their smile. The Software is very user friendly, accurate, reliable and cost effective.

The advantages of the usage of e-Biller:

1. Multi-layer Customer Hierarchy Billing.
2. Account Level Billing.
3. Account & Sub-Account Level Billing.
4. Account & Sub-Account with Application Level Billing.
5. Re-allocation.
6. Usages Correction.

7. Plan Management.
8. Payments.
9. Adjustments and Write-Offs.
10. Account Receivables.
11. Invoice Managements.
12. Bill Formatting.
13. Bill Messages.
14. Bill Attachments.
15. Audit Trial.
16. Universal Service Fund (USF).

These are some keen features of the billing solutions of Service Industries. So move on from the old, obscure, inaccurate online billing equipment and be a happy owner of e-Biller. With all these at hand, who wants life in other galaxies?

Arun Tibrewal is an online marketing specialist since 1998 and managing www.siplnet.com E-Biller is a robust system that has been rigorously tested for any sort of inconsistencies from the stables of Swastik Infotech, having an enviable track record in the marketplace. You can reprint this article as long as you keep resourcebox intact with the links. <http://www.e-biller.com> (Next Generation Billing Software) <http://www.siplnet.com>

The Advantages of Credit Cards

By Christine Breen

There are many evils associated with credit cards, but there are benefits that are hard to ignore. One benefit is having the credit card company act in your behalf to recover funds from a disputed transaction. Under the Fair Credit Billing Act the credit card company has to investigate the dispute and either take the charge off your bill or explain why it is correct. Even better, you don't have to pay the portion of the credit-card bill or related interest charges while the dispute is being investigated.

The types of billing disputes/errors covered by the Fair Credit Billing Act are: Charges that list the wrong date or amount. Charges for goods and services you didn't accept or weren't delivered as agreed. Math errors. Failure to post payments and other credits, such as returns. Unauthorized charges.

Before you dispute any of issues you must first contact the retailer and try to settle the dispute. If they ignore you, or the dispute is not settled then contact the credit card company. Usually you need to have your dispute in writing to the credit card company. The address for billing disputes is different then the address to send payments. The billing dispute address can be found on the back of your monthly statement. If it cannot be found, call the credit card company's customer service for the billing dispute address. You usually only have a certain number of days to dispute the billing error so make sure you mail in your dispute before the deadline.

If contacting the credit card company doesn't resolve the dispute, you may contact the Office of the Comptroller of the Currency's Customer Assistance Group. Their website is www.occ.treas.gov/customer.htm and phone number is 800-613-6743.

Christine Breen is the owner of

1stop-creditcards.com

a site helping consumers find a better credit

card.

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The Advantages of Credit Cards

How to Boost Conversion Rates, While Lowering Merchant Account Fees!

Ten Great Careers That Don't Require A Four Year Degree.

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How To Select The Right CRM For Your Business?

101 tips to stay fit and live longer.

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AX Gold's Website Guardian

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