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NextWest, Inc. to Demonstrate PCXi and NextContact IP-based Communications Solutions at ACCE 2004

By NextWest, Inc.

NextWest, Inc. to Demonstrate PCXi and NextContact IP-based Communications Solutions at ACCE 2004 by NextWest, Inc.

Tucson, AZ (August 27, 2004) - NextWest, Inc., Booth 339, a leading manufacturer of IP-based business telecommunications and contact center systems today announced the availability of its next generation PCXi and NextContact Call Center Solutions at ACCE 2004. NextWest's rock-solid, fully-integrated, IP and converged communications systems help small to mid-sized businesses, government agencies and other institutions to meet their growing telecommunications needs.

NextWest's PCXi IP Communications platform brings together all of the advanced PBX features with sound, reliable Voice over Internet Protocol (VoIP) solutions. NextWest's NextContact Call / Contact Center solution opens the door for full feature inbound / outbound calling while their predictive dialer & Automatic Call Distribution (ACD) modules provide best of class call blending.

"NextWest's PCXi combined with NextContact creates the most advanced fully integrated IP Communications platform available on the market, said NextWest COO Matthew Morales. "ACCE 2004 is the perfect venue for demonstrating our quality and reliability to the marketplace."

"We're excited about NextWest's announcement," said Joy Cereguas, ACCE 2004 Executive Director. "Their decision to release this information here is an endorsement of ACCE 2004 as a key industry event. That's why we created it. It's a showcase for the very latest product and services innovations. That's what people come here to see and learn about... and buy."

ACCE 2004 takes place at the Washington State Convention & Trade Center in Seattle, WA, September 13-15, 2004.

Pricing & Availability

For pricing and availability, go to <http://www.nextwest.com> or call NextWest at: 1-877-I-GO-NEXT

(446-6398).

About NextWest, Inc.

NextWest, Inc., headquartered in Tucson, AZ., is a leading manufacturer of IP-based business telecommunications and contact center systems. Our rock-solid, fully-integrated, IP and converged communications systems help small to mid-sized businesses, government agencies and other institutions to meet their growing telecommunications needs.

With cost-effective solutions that are flexible, scalable, reliable and easy to manage, NextWest delivers uncompromising quality and features resulting in the some of the fastest ROI times in the industry. NextWest's award winning PCXi and NextContact Call Center Solutions are backed by the world class service and support of NextWest Certified Engineers.

For more information about NextWest Business Phone Systems, IP Phone Systems, Advanced

Voicemail, Conferencing Solutions, ACD, Reliable VoIP (Voice over IP), Advanced IP Predictive Dialers, IP Telephony, Blended Call Center Solutions, VoIP Call Center Systems, VoIP Phone Systems, IVR, Auto Attendants, CTI, Advanced PBX Features, NextWest PCXi, NextContact or any of our industry specific solutions call 1-877-I-GO-NEXT (446-6398), or visit our website at <http://www.nextwest.com> .

About ACCE

CMP Media's Converging Communications Group (CCG) produces five trade events each year covering the hottest topics driving the telecommunications industry. These events, including Call Center Demo & Conference, cover the convergence and broadening application of CTI technologies, the Internet Telecom revolution, customer relationship management, the evolution of traditional call centers into web-based, multimedia contact centers, and the use of old economy customer service standards in online transactions. CCG Expos take a leadership role in defining and redefining the future of telecommunications. <http://www.CMPEvents.com>

For information on the CMP Media, Converging Communications Group events and related properties, visit <http://www.CallCenterDemo.com>, <http://www.CCDemoWest.com> , <http://www.CCDemo.com>, or <http://www.CMPEvents.com>. Press and analysts interested in attending the events should contact Marci Silverman (212) 600-3326, msilverman@CMP.com.

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NextWest, Inc. to Exhibit NextWest PCXi and NextContact IP-based Communications Solutions

at Upcoming INTERNET TELEPHONY Conference & EXPO Fall 2004

By NextWest Phone Systems

TUCSON, AZ — NextWest, Inc, Booth 911, today announced it will have the latest version of its NextWest PCXi and NextContact IP-based Communications Solutions on display at its booth on the exhibit floor of TMC's INTERNET TELEPHONY Conference & EXPO Fall 2004, October 4–7, 2004 at the historic Millennium Biltmore hotel in Los Angeles.

INTERNET TELEPHONY Conference & EXPO is the nation's premier event for showcasing leading cost-saving and cutting-edge VoIP products and services.

"NextWest's participation at INTERNET TELEPHONY Conference & EXPO is a primary reason why this show is widely recognized as the industry's #1 venue to test, compare, and learn about the benefits and cost-savings inherent in IP telephony products and services," said Rich Tehrani, TMC President and conference chairman. "We are proud to have NextWest and its NextWest PCXi and NextContact IP-based Communications Solutions as a key part of this year's program."

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For additional information on NextWest, please visit our Web site at www.nextwest.com.

For more information about INTERNET TELEPHONY Conference & EXPO, please visit www.itexpo.com, or e-mail Dave Rodriguez at drodriguez@tmcnet.com.

More About NextWest

NextWest, Inc. is a leading manufacturer of IP-based business telecommunications and contact center systems. Our rock-solid, fully-integrated, IP and converged communications systems are helping small to mid-sized businesses, government agencies and other institutions to meet their growing telecommunications needs.

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Predictive Dialers, IP Telephony, Blended Call Center Solutions, VoIP Call Center Systems, VoIP Phone Systems, IVR, Auto Attendants, CTI, Advanced PBX Features, NextWest PCXi, NextContact or any of our industry specific solutions.

About TMC

Technology Marketing Corporation (TMC) publishes two magazines: Customer Inter@ction Solutions, and Internet Telephony, and the online publications, TMCnet.com, Planet PDA Magazine, Alternative Power and BiometriTech. TMC is also the first publisher to test new products in its own on-site laboratories, TMC Labs. TMC also produces The VoIP Developer Conference and The Global Call Center Outsourcing Summit. TMCnet.com publishes more than 25 topical online newsletters. For more information about TMC, visit its Web site at www.tmcnet.com.

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Tucson's NextWest, Inc. Announces Partnership with DialResults, Inc

NextWest NextContactTM Packs Broad Functionality into Single System

NextWest, Inc. Announces Appointment of Richard De Soto as Vice-President, Sales and Marketing

NextWest NextConnect Delivers PBX Features to Branch Locations without Installing a PBX

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