

Sorry, No Customer Service After 4:00 P.M.

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**By David Leonhardt**

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You will have to read about these clever anti-sales pitches at:

<http://www.thehappyguy.com/customer-service.html>

, because today I want to tell you about a 100%

"But we were not allowed to check in until 4:00 p.m.," I protested.

<http://www.thehappyguy.com/Hotel-Stella.html>

) or about the paper-thin walls in many hotels these

days (

<http://www.thehappyguy.com/hotel-jokes.html>

). OK, so the latter was largely fiction, a

desperate search for a column topic, but the Hotel Stella torture story was 100% true.

"But we were not allowed to check in until 4:00 p.m.," the man protested.

NOTE: Although no missing persons report has been filed, we did not see the man again.

David Leonhardt is a humor columnist:

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## **Customer Service – A Lost Art?**

**By Craig Binkley**

Here are a few ways to improve customer service at your business:

overlook the all-important "Good Customer Service".

<http://www.bornagainbargains.com>

[craig@bornagainbargains.com](mailto:craig@bornagainbargains.com)

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